

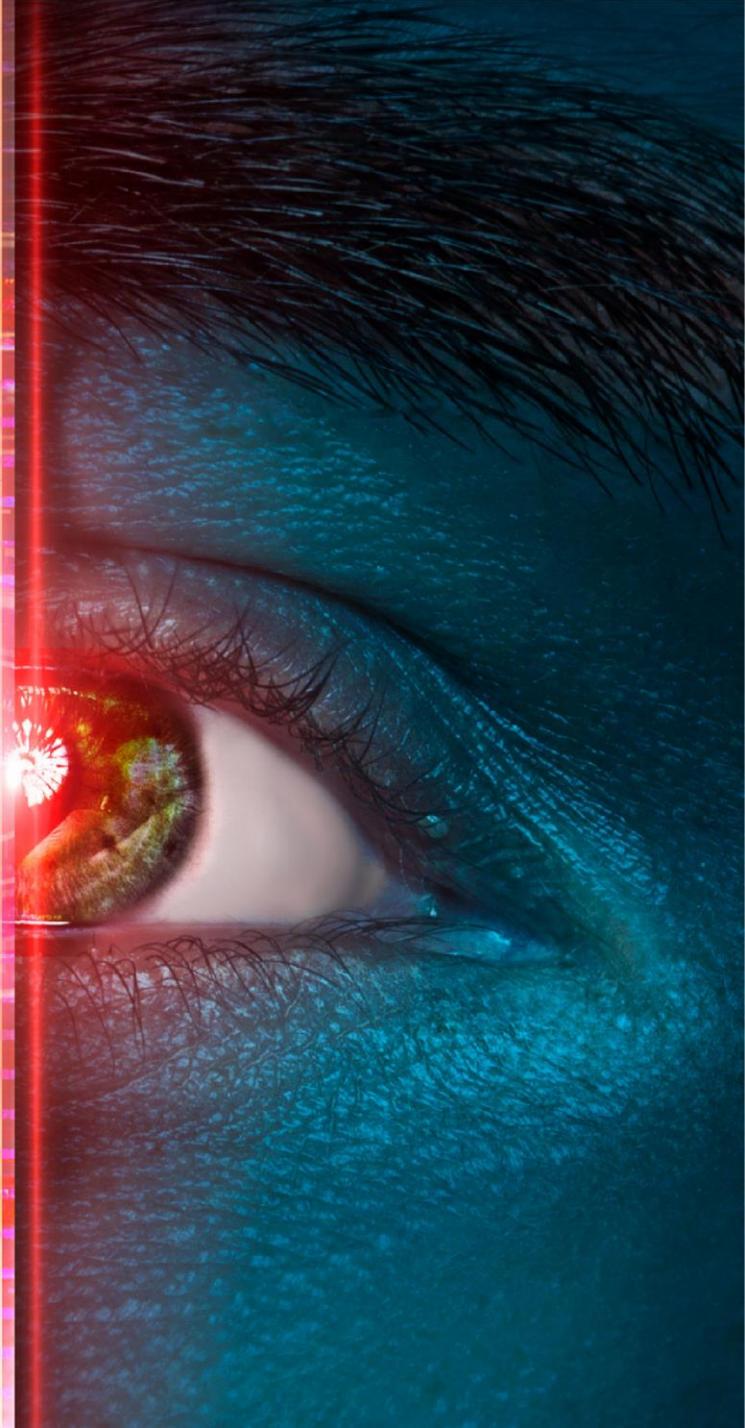
Logicom
Solutions

Managed Services

PRESENTS



THE ABSOLUTE I.T. MONITORING AS A SERVICE





Managed Services

PRESENTS

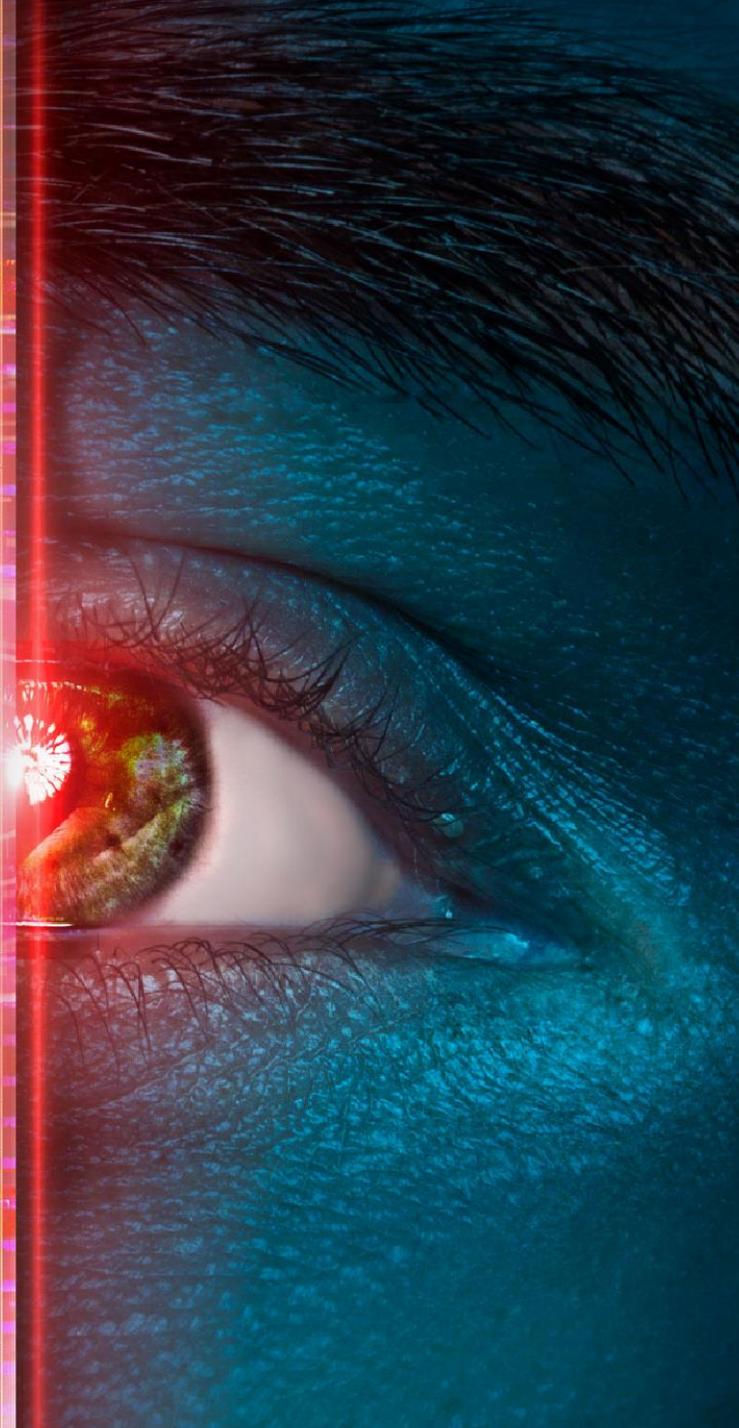
THE ABSOLUTE I.T. MONITORING AS A SERVICE

Welcome Note

Chrysostomos Kridiotis

Managing Director

Logicom Solutions



3 Lines of Operation
• Distribution
• Investments
• Services

8,000+ Customers in 25 countries

Physical Presence in 16 Countries

Group Revenue in 2019 \$1bln



Partnerships



With industry leaders such as:



400+



Customers

...AND GROWING



~ \$40+ m
Revenue 2020



ISO Certified

Quality Management System



ISO 9001

Information Security Management System

ISO 27001



BUSINESS CONSULTING SERVICES



CYBERSECURITY



BUSINESS SOLUTIONS AND SERVICES

INFRASTRUCTURE SOLUTIONS AND SERVICES



4

Business Units



MANAGED SERVICES

3 Countries of coverage

Malta

Greece

Cyprus

~ 100

Employees



Serving Customers in the following industries:

Government

Utilities

Banking

Telecommunications

Insurance

Retail

Energy

Education

Shipping



- In today's increasingly **digital business environment**, IT infrastructure is at the heart of the digital business
 - **IT infrastructure** becoming **distributed and complex** → challenge to **align business objectives and end-user experience** with availability and performance of IT infrastructure.
 - **Infrastructure monitoring critical** to ensure IT infra components work together across applications, operating systems, storage, servers, virtualization, and more



Logicom Solution's I.T. Monitoring As-A-Service

Logicom
Solutions

Managed Services



Networks



Servers



Clouds



Applications



Services



Storage



Databases



...and many more...

Benefits from adopting Logicom Solution's I.T. Monitoring as a Service:

- **Monitor IT** availability, performance and resource efficiency
- **Proactively detect and attend** potential issues
- Get **real time notifications** to quickly react-resolve issues
- **Avoid network or system outages**
- **Conduct capacity and budget planning** for upgrades
- **Improve reliability** of IT Resources
- **Improve ROI** by allowing IT focus on real value to end users

