

## **Business Continuity Policy**

As a modern, forward-thinking company, **Logicom Solutions Ltd (Logicom Solutions)** is committed to ensuring the uninterrupted operation of its business for the benefit of its customers, shareholders, and all stakeholders. To support this commitment, Logicom Solutions has established and maintains a **Business Continuity Management System (BCMS)** in alignment with the international standard **ISO 22301**.

The BCMS provides significant benefits to the company, including:

- Protection of company profitability and resilience
- Assurance of uninterrupted service delivery to customers
- Compliance with applicable legal, regulatory, and best practice requirements

## Our policy on continual improvement of the BCMS is to:

- Maintain compliance with ISO 22301 and preserve certification
- Continually enhance the effectiveness and maturity of the BCMS
- Proactively identify and address risks, opportunities, and lessons learned
- Strengthen collaboration with business units and stakeholders
- Regularly review performance and update objectives and metrics as needed

Improvements may be identified from any source, including customers, suppliers, employees, audits, and risk assessments.

This policy is available in both paper and electronic formats and is communicated throughout the company. It is also accessible to relevant stakeholders and interested third parties.

Our commitment to business continuity extends to the highest levels of the company. Executive management will:

- Provide appropriate resources to establish, maintain, and enhance the BCMS
- Demonstrate leadership in achieving business continuity objectives
- Conduct systematic reviews of the BCMS to ensure its ongoing suitability, adequacy, and effectiveness
- Ensure issues are identified, tracked, and resolved through audits, management reviews, and continual improvement processes

Logicom Solutions will also ensure that employees involved in business continuity management are competent through appropriate education, training, skills, and experience. In addition, consideration is given to ergonomics, health and safety, climate change, and environmental protection in the implementation of this policy.

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